

BLACKWATER E N G I N E S

WARRANTY CLAIM FORM

Today's Date: _____

Please review your warranty letter to insure what is covered by the warranty on your long block. There can be no aftermarket modifications made to the engine or engine components. Be sure your claim is a long block issue and not an engine issue.

Name (Original Purchaser of Long Block): _____

Point of contact for warranty (If other than Purchaser): _____

Phone Number: _____ Email Address: _____

Original Date of Purchase: _____ Long Block BWE #: _____

Reason for warranty claim (include additional pages for description): _____

- Include copy of the receipt & warranty paper work that was filled out & returned within 30 days AS STATED IN THE WARRANTY PAPERS included with the engine.
- Include receipts for NEW oil coolers & oil cooler lines or any other parts related to the nature of the failure.
- Verify the installer used an evacuation system for the cooling system or engine damage may occur. Verify the oil system was primed using air over hydraulic system or similar, not the starter!
- Include all receipts documenting oil changes, new cooling system parts, etc. (Oil samples will show if there was water in the oil).
- Include receipts for new or remanufactured turbo, injector pump, high pressure pump. Much like the OEM manufactures, any aftermarket parts will void the warranty.
- Include fuel system receipts: Injectors must have been cleaned & tested OR new injectors, fuel pumps, etc. Some engine failures are the result of a bad fuel system that can over fuel the cylinder & cause cylinder damage. No warranty for damaged or burnt pistons. This is a sign of a bad injector.
- No claims for burnt bearings, this is a result of lack of lubrication.
- Make sure to include a completed warranty checklist with your claim.
- Make sure the reason for the claim states the REASON for the failure. We need to determine the cause for any failure not simply what is damaged with the engine but the cause of the damage or failure.

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All of the above documents MUST be included with this form & faxed or mailed to process the warranty claim. We are not able to address any warranty issues until all paperwork has been submitted. No claims will be addressed if there are outstanding payments or if the core has not been returned to Blackwater Engines. Claim will usually be addressed with 48 hours of receipt of all the necessary paperwork.

Return to:

Blackwater Engines
P.O. Box 8888
Virginia Beach, Va. 23450

Fax# 757-855-5336
warranty@BlackwaterEngines.com